## Knowledge Map

Designed by Designed for Date Knowledge mining Inquiring channels Knowledge promotion Delivery channels How to advertise the existing knowledge? How it How can he/she harvest the necessary knowledge? How can he/she ask for the needed knowledge? How to make knowledge explicit? How to transfer it? Which tools or processes can can be searched and found? Who can he/she ask to? How? How he/she would Which tools and means, processes are in place to get it? How he/she would like to obtain it? like to ask for it? Necessary Knowledge Available Knowledge What is necessary to know? Which data or Available knowledge areas and topics. Explicit and tacit knowledge. Data and Information available. Knowledge Knowledge owner/container customers Who need the knowledge and why? Who has the knowldge? Or where is it stored? Sharing rewards Knowledge rating Which kind of feedback can be provided for knowledge? What is in for sharing people? What kind of Expected benefits **2** Costs How is the feedback provided? How is it evaluated? reward he/she get? Money, reputation, fame, prizes, scores, other... What id the goal of that knowledge? For what will it Which effort must be done to make the knowledge available? Which resources (economic, organizational,...) are needed? Which obstacles may be encountered?







